HEALTH NAVIGATOR, POWERED BY PINNACLECARE

Health Navigator: Personalized support for your medical journey

Your organization offers Health Navigator as a complimentary benefit to assist you with any medical concerns. This valuable resource provides professional advice and helps you navigate the complexities of healthcare system.

We are here for you

A healthcare challenge can happen at any time, from a need for routine care to a serious diagnosis. When faced with medical concerns, Health Navigator is ready to assist you with a wide range of health needs, including:

Understanding your diagnosis

- Confirming your diagnosis
- Getting second opinions from expert doctors (online or in-person)

Planning your care

- Exploring the best treatment options
- Connecting you with the right doctors

Preventive care

- Creating a preventive care plan tailored to your needs

Choosing a doctor

- Finding doctors who are a good match for what you need
- Making sure your current doctors are the right ones for your health issues

Administrative assistance

- Setting up appointments
- Collecting and sending your medical records where needed

Health information and education

- Researching your health condition
- Answering your questions about your medical concerns

Did you know?

Health Navigator services are available at no cost for you and your eligible family members, and always confidential.

Health Navigator is here to help you get answers and access the best care for your needs. Our Care Advisors and medical team are ready to support you. Our mission is to empower you with personalized guidance, ensuring you achieve optimal health outcomes and peace of mind.

Don't let health concerns overwhelm you. With Health Navigator by your side, you'll have:

- Expert support tailored to your unique needs
- Practical guidance to make well-informed choices
- A compassionate team committed to your well-being

Contact Health Navigator today and experience the difference of having a true healthcare advocate in your corner:

- Visit **sunlife.com/healthnav**
- Call **888-352-4969** (Mon-Fri, 8am-6pm ET)
- Download the **Sun Life Health 360 app** to chat live with a Care Advisor and get access to health and well-being tools and resources

Group stop-loss insurance policies are underwritten by Sun Life Assurance Company of Canada (Wellesley Hills, MA) in all states, except New York, under Policy Form Series 07-SL REV 7-12 and 22-SL. In New York, Group stop-loss insurance policies are underwritten by Sun Life and Health Insurance Company (U.S.) (Lansing, MI) under Policy Form Series 07-NYSL REV 7-12 and 22-NYSL. Policy offerings may not be available in all states and may vary due to state laws and regulations.

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