Online vision tools

Convenient web-based services and resources



As a *VisionConnect*® member, you can access vision plan information and a variety of tools to help you:

- Find a provider
- Learn how to use your vision benefits
- Understand which eyewear is best for you
- Discover contact lens and Lasik discounts
- Register for an online member account to:
  - Review your benefits, both in- and out-of-network
  - Print an ID card
  - And more

Register now

Visit **LVC.LFG.com** and select **Register Now**.

On the registration page:

1. Enter your **subscriber ID** (if known) or the **last four digits of your Social Security number**.
2. Add **your personal and contact information**. Enter the exact name used to enroll, including applicable full first names, maiden names, hyphens, and suffixes.
3. Choose your **unique username**, **password**, and **four-digit PIN**. Select **Create** to finalize your account setup.

If you have problems registering, contact Customer Service at **800-440-8453**.

Find a vision provider

Search for your own doctor or other nearby providers who offer the services you need, including handicap accessibility, additional spoken languages, or weekend office hours. Locate a provider in a few easy steps:

1. Visit **LVC.LFG.com**.
2. In the Provider Quick Search box, enter a **ZIP code or street address**.
3. Select the **Search** button to display a list of providers close to you.

Lincoln Vision® benefits

How to use your vision benefits

1. Find a participating provider by selecting **Provider Quick Search** on **LVC.LFG.com** or by calling **800-440-8453**.
2. Log in to your online member account to review your benefits or to print a vision ID card before you visit a provider.
3. When you visit a provider, you may be asked for your birthdate and subscriber ID (if known).

spectera

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Note to providers: For more information about this vision plan, or to receive authorization for service, please visit us online at **spectera.com** or call **800-638-3120**.

This card is not required for service and does not guarantee benefit eligibility.

Print an ID card

While a plan ID card isn't required to receive vision care, you can print a card online or save it to a computer or digital device.

1. Log in to **LVC.LFG.com** using your username and password**.**
2. Select **Print ID Card** on the *Lincoln Vision* portal screen.
3. Select **the member you want an ID card for** from the drop-down menu, click **Get ID Card**, then print or save.

In- and out-of-network claims

Things to remember:

- **If your vision provider is in-network:** You don't need to submit a claim form or voucher. *Lincoln Vision* plan members are supported through the Spectera vision network — simply identify yourself as a Spectera customer when you visit your provider, and their office will process the claim.
- **If you choose an out-of-network provider:** Log in to **LVC.LFG.com** using your username and password**.** Select **Claims** from the middle of the page to get started.

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Order code: VIS-OTOOL-FLI001

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To submit an out-of-network claim:
1. Log in to **LVC.LFG.com** using your username and password.
2. Select **Claims** from the middle of the page to get started.

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